## Scratch 'N' Win 2024 Terms and Conditions

### 1. Entrants

- 1.1 Each entrant must be a Bubble CiTea's App User who is a resident of **Great Britain**, **Wales**, or **Scotland** to participate in Scratch 'N' Win 2024.
- 1.2 Each app user has the opportunity for multiple entries, with the quantity of entries determined by their amount of transactions.

#### 2. How to enter Scratch 'N' Win

- 2.1 To participate in Scratch 'N' Win, app users must **download** an up-to-date version of the **Bubble CiTea's app** on to a compatible device and **register** for a Bubble CiTea's app account
- 2.2 App Users must make an instore purchase at any Bubble CiTea's location between 15th-30th April 2024. A minimum requirement on the purchase is £10 (any item such as drinks, merch and snacks sold in Bubble CiTea's store are included)
- 2.3 Any app users who make an in-store purchase of a minimum of £10 between April 15th and April 30th, 2024, will be **automatically entered** into the **Scratch 'N' Win** campaign.

### 3. Prize announcement

The prize announcement will commence on April 15, 2024, and will run until April 30, 2024. During this period, lucky winners will win a scratch card on their Bubble CiTea APP where customers will scratch to find out what Bubble CiTea vouchers they won. Please note that the winners who have won Bubble CiTea's vouchers will immediately receive the voucher in their gift list and will not receive any notifications.

For star prizes, winners will be notified between April 15, 2024 to April 30, 2024. Lucky winners will be chosen randomly and receive a second scratch card, which the winners will scratch to find out what star prizes they win.

# 4. How to claim the prize

Please follow the clear instructions provided under your scratch card on the Bubble CiTea's app. Failure to claim the prize within the stipulated period may result in forfeiture of the prize. The prize will become invalid and void, without any right to compensation.

### 5. How we select the winners

Our Scratch 'N' Win campaign will involve selecting eligible winners based on a probability-based selection process. Each participant who meets the eligibility criteria will have a chance to win, with the likelihood of winning determined by their entry and the total number of entries received. Winners will be randomly chosen from the pool of eligible participants, ensuring fairness and transparency in the selection process. This means that every eligible participant has an equal opportunity to win, and the selection is purely based on chance.

## **6. Star Prize Descriptions**

Prize Descriptions	Number of Prize
Slender bundle set from Protein World	3
Nutribullet 900 Series from Nutribullet	1
Nutribullet Blender Combo from Nutribullet	1
Bubble CiTea's merch	25
A Classic Spa Day for two voucher from Spa Breaks	1
12 packs of Mixed Iced Tea & Navy Baseball Cap from Marna	3
A set of Classic Afternoon Tea for two from Piglets	3
15 % off discount to spend on Pigletspantry.co.uk	150
Retro Pump Espresso Coffee Machine from Swan	1
50% off cash voucher from Brushworks	2

The Chocolatier Electric Hot Chocolate Maker from Salter	1
Foldable garment steamer from Beldray	1

### 7. Terms and Conditions

For more information please visit this link to the T&CS page (info is below)

### Scratch 'N' Win 2024

- Scratch 'N' Win is eligible to Bubble CiTea's app user only
- Both existing and new app users are eligible to enter this campaign
- Customers must make an instore purchase at any Bubble CiTea's location between
  15th-30th April 2024. A minimum purchase requirement is £10 (including any items such as drinks, merchandise, and snacks sold in Bubble CiTea's stores)
- Lucky winners will be announced between April 15, 2024 to April 30, 2024. Winners will be chosen randomly.
- This offer is not valid in conjunction with any other offer/promotion
- This discount offer cannot be exchanged for cash
- Bubble CiTea reserves the right to remove this promotion without prior notice
- Bubble CiTea is not responsible if the voucher is used without permission and no replacement will be provided.
- Prizes may not be exchanged, in whole or in part, for any cash or other alternative or their codes are not transferable, divisible or permitted to be sold, resold or gifted.

# 8. PRIVACY

The registrant will be required to accept the terms and conditions of use of the Bubble CiTea's app and be aware that the registrant's data will be held and managed in accordance with the <u>data & privacy</u>. It is the registrant's responsibility to obtain permission in advance from the person who owns or pays for the device and internet-service.